

# HOME/LIHTC

## Affirmative Fair Housing Marketing Outreach Guide

Housing Iowa

### Targeted Groups

- > Special Outreach Required
- > Find Specific Sources
- > Document Your Efforts



IOWA FINANCE  
AUTHORITY

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## Table of Contents

Affirmative Fair Housing Marketing Plan (AFHMP) Information  
Page 3-6

OUTREACH IDEAS— Page 8-24

Asian	Page 8—10
Black/African American	Page 10—11
Children & Families	Page 11—15
Hispanic/Latino	Page 15 - 18
Native American/Alaskan Native	Page 19
Persons with Disabilities	Page 19—23
Multicultural / Other	Page 23—24

*NOTE: This is a guide to assist someone developing or updating an Affirmative Fair Housing Marketing Plan (AFHMP). This guide provides information to assist in the completion of HUD 935.2 and provides ideas for outreach. These outreach sources may change. Effort should be made to communicate in writing or verbally with sources chosen and to develop positive relationships and obtain referrals to attract targeted groups to diversify your housing community.*

## **Affirmative Fair Housing Marketing Plans (AFHMP)**

### **AFHMP**

The regulations can be found in Title 24 Housing and Urban Development, PART 200-Introduction to FHA Programs, Subpart M—Affirmative Fair Housing Marketing Regulations.

- [http://www.ecfr.gov/cgi-bin/text-idx?  
c=ecfr&sid=5fb7a884564d7d6e4b3c44f3067d6d23&rgn=div6&view=text  
&node=24:2.1.1.1.1.11&idno=24](http://www.ecfr.gov/cgi-bin/text-idx?c=ecfr&sid=5fb7a884564d7d6e4b3c44f3067d6d23&rgn=div6&view=text&node=24:2.1.1.1.1.11&idno=24)

### **IOWA HOME & LIHTC PROGRAMS**

Projects that have received State HOME funds or an allocation of Low-Income Housing Tax Credits are required to complete Affirmative Fair Housing Marketing Plans (AFHMP). This requirement for projects in the HOME program may be found at HUD Subpart M CFR24 Part 200.620 and the LIHTC Qualified Allocation Plan (QAP) has required the AFHMP since 2009.

### **HOUSING PROTECTED CLASSES:**

#### Federal

Color  
Race  
Sex  
National Origin  
Religion  
Disability  
Familial Status

#### State

Creed  
Sexual Orientation  
Gender Identity  
Retaliation

## ADVERTISING

Signs and all published materials must contain the Equal Housing Opportunity logo, slogan or statement. HOME and LIHTC properties are also required to meet or exceed Section 504 accessibility requirements of 5% of total units must be fully accessible for mobility impairments and 2% of total units to be accessible for persons with visual and hearing impairments (HOME has some exceptions). The international wheelchair logo is required on signs and published materials, if applicable. All advertising depicting persons shall depict persons of majority and minority groups, including both sexes.

- See Part 109 Fair Housing Advertising: [www.hud.gov/offices/fheo/library/part109.pdf](http://www.hud.gov/offices/fheo/library/part109.pdf)
- See HUD Web Publishing Standards: <http://portal.hud.gov/documents/huddoc?id=WebPubStandards.pdf>



[hudportal/](http://portal.hud.gov)

## HOME AFHMP FORM(s)

- **AFHMP Tenant Based Rental Assistance**—Iowa Finance Authority Form this form can be found on our website: [www.iowafinanceauthority.gov](http://www.iowafinanceauthority.gov)
- **AFHMP Homebuyer**—Iowa Finance Authority Form this form can be found on our website: [www.iowafinanceauthority.gov](http://www.iowafinanceauthority.gov)
- **Multifamily Rental** - The use of the most current HUD form is required. Currently it is HUD-935.2A (12/2011) OMB Approval No. 2529-0013 (exp. 8/31/2013). The form can be found at: <http://portal.hud.gov/hudportal/documents/huddoc?id=935-2a.pdf>

## WHAT IS AFFIRMATIVE MARKETING?

Advertising affirmatively means to market to both the majority and the minority. The AFHMP is primarily used to demonstrate marketing to the minority. We encourage all marketing efforts be provided to ensure compliance with AFHMP regulations.

## GENERAL MARKETING

General marketing advertises to **anyone**. General advertisement is typically a public newspaper or web publications like Iowa Housing Search.org, Craigslist, Apartment Finder, etc... General advertisement is available to anyone that has access to the publication source and does not distinguish between populations. If you cannot determine if your marketing efforts are reaching a specific targeted population then it is general marketing.

## SPECIAL OUTREACH

Special outreach advertising means **direct** marketing. For example, if you contact a pastor at a mostly Black/African American church and the pastor agrees to refer parishioner's in need of housing and post rental information. This increases the possibility a Black/African American household will apply for housing in your community. By directly marketing you can be confident a particular group has had access to your property's rental information. Do all targeted groups read and speak English? Learn about the targeted group and if necessary provide information in the groups common language (i.e., Spanish, Braille, sign language). The community contact needs to advise what experience they have working with the demographic population you are targeting. When communicating with a community contact if they do not have interaction or rarely has interaction with the population being targeted then you will need to identify another contact that does interact regularly with that demographic population.

## PERSONS WITH DISABILITIES—SECTION 504

The Iowa Finance Authority requires all properties to market to persons with disabilities regardless of the percentage in the housing area. Accessibility under Section 504 is required for HOME and LIHTC units. Section 504 requires at a minimum 5% of the total units must be handicapped accessible for mobility and 2% of the total units must be accessible for visual and hearing impaired households. Some properties have greater requirements based upon their application.

- See 504 requirements: [http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/fair\\_housing\\_equal\\_opp/disabilities/504keys](http://portal.hud.gov/hudportal/HUD?src=/program_offices/fair_housing_equal_opp/disabilities/504keys)

The Uniform Federal Accessibility Standards, or UFAS, are the accessibility standards that have been adopted by various federal agencies, including the Department of Housing and Urban Development (HUD), and are applicable to housing funded by HUD. The HOME investment program is HUD funded. This triggers the use of the wheelchair logo on all advertising. There are some exceptions but most facilities will trigger the use.

International Symbol of Accessibility



## MEASUREMENT

When applying for housing the applicant should have the opportunity to disclose:

- How they heard about the property?
- Race & ethnicity information.
- Could they benefit from accessible features in the unit?
- This information is optional for the applicant to complete. When information is provided it will help assist in measuring marketing success or failure.

## DEMOGRAPHICS— WORKSHEET 1

In order to complete a AFHMP, the demographics of the census tract and housing market area must be analyzed. In some cases, an expanded housing market area must be identified. Instructions can be found on the HUD form. Once the information is obtained then you can identify targeted populations that have at least 1% or greater presence which are least likely to apply. If a population is less than 1% they are not likely to apply. Are there exceptions to this 1% measure? Yes, if factors are not apparent in the census data or housing market area. Examples:

- You may need to expand to an extended housing marketing area (county or region) to identify higher populations of targeted groups.
- If diversity is almost non-existent and targeted population groups have less than 1% population in all demographics effort should still be made to attract targeted groups through special outreach.
- If you have a minority group in your area that you want to attract through special outreach but the group is not listed in Section 3b of the HUD form. The group could be a immigrant population that has a presence in your area (i.e. Bosnia, Sudanese, etc...) use "Other" and list the group in 3b. Then under *#8 Additional Considerations* please briefly explain further, so the reasoning for the selection can be better understood.

### **MARKETING CONTACTS AND ADVERTISING SOURCES—WORKSHEET 3 & 4**

- List each targeted group separately.
- Use local contacts first.
- Use county, or regional area contacts second.
- Expand to statewide contacts third, or in addition to local, county or regional sources.
- *Effort should be made to communicate with contacts sources chosen and to develop positive relationships and obtain referrals to attract targeted groups to diversify your housing community.*
- For each contact, briefly describe how they reach eligible persons in the target group. (i.e., special program for the group; large percentage of clients are in the targeted group; employ eligible persons from the target group).

### **MANAGEMENT PRACTICES, POLICIES, ADVERTISING**

- Tenant Selection Criteria
- Waiting List Policies
- Lease
- Lease Addendums
- All advertisement

Please review above documents for consistency with your AFHMP. Supply copies of these documents with your AFHMP.

### **PUBLIC ACCESS**

Fair Housing Posters, Affirmative Fair Housing Marketing Plans, Tenant Selection Criteria and other management policies should be displayed and available for public review.

### **INSTRUCTION/TRAINING**

Agents and employees must be provided instruction in writing and orally in policies of non-discrimination and fair housing. Section 7 of the HUD form will request training information.

### **HIRING PRACTICES**

Owners are required to maintain a non-discriminatory hiring policy for staff engaged in the rental of properties.

## OUTREACH IDEAS

Chinese Association of Iowa  
unknown  
P: 515-988-0901  
F: [www.iowachinese.org](http://www.iowachinese.org)  
E: [iowachinese@yahoo.com](mailto:iowachinese@yahoo.com)  
Organization  
STATE  
Asian

Chinese Evangelical Church in Iowa City  
15 Foster Road  
Iowa City, IA 52245  
P: 515-233-4436  
F:  
E: [www.cefca.org](http://www.cefca.org)  
Church  
NE  
Asian

Iowa City Korean United Methodist  
Church  
4032 Rohret Road  
Iowa City, IA 52246  
P: 319-337-8397  
F:  
E:  
Church  
NE  
Asian

Chinese Church of Iowa City  
570 Madison Avenue  
North Liberty, IA 52317  
P: 319-626-2478  
F:  
E: [www.ccic-iowa.org](http://www.ccic-iowa.org)  
Church  
NE  
Asian

Lien's Oriental American Market  
115 W. 11th Street  
Dubuque, IA 52001  
P: 563-582-7343  
F:  
E:  
Business  
NE  
Asian

Vietnamese Christian Reformed Church  
1101 First Avenue SW  
Sioux City, IA 51103  
P: 712-372-2811  
F:  
E:  
Church  
NW  
Asian

Vietnamese Baptist Church  
5127 West Locust Street  
Davenport, IA 52804  
P: 319-386-7576  
F:  
E:  
Church  
SE  
Asian

Tiji Salon  
555 Walnut Street, Ste 202B  
Des Moines, IA 50309  
P: 515-244-0217  
F:  
E:  
Business - TSB  
Local  
Asian

Commission of Asian and Pacific Islander  
Affairs  
321 E. 12th, Lucas State Office Buiding  
Des Moines, IA 50319  
P: 515-281-4219  
F:  
E: [sanjita.shrestha@iowa.gov](mailto:sanjita.shrestha@iowa.gov)  
Government  
STATE  
Asian

Pho Mon Buddhist Temple  
723 Myrtle St  
Sioux City, IA 51103  
P: 712-277-4432  
F:  
E: [www.chuaphomon.org](http://www.chuaphomon.org)  
Church  
NW  
Asian

Indo-American Association of Iowa  
PO Box 283  
Johnston, IA 50131  
P:  
F:  
E: [iaai\\_board@iaaiowa.org](mailto:iaai_board@iaaiowa.org)  
Organization  
STATE  
Asian

Iowa Sikh Temple  
1115 Walnut St.  
West Des Moines, IA 50265  
P: 515-255-5755  
F:  
E: [www.japaniowa.org](http://www.japaniowa.org)  
Church  
STATE  
Asian

Japan America Society of Iowa  
PO Box 12093  
Des Moines, IA 50312  
P:  
F:  
E:  
Organization  
STATE  
Asian

Monsoon United Asian Women of Iowa  
P: 515-288-0881 Des Moines  
F: 319-538-5207 IA City  
E: [www.muawi.org](http://www.muawi.org)  
Organization  
STATE  
Asian

Hmong Alliance Fellowship  
311 Columbus Street  
Pella, IA 50219  
P:  
F:  
E:  
Church  
SE  
Asian



## OUTREACH IDEAS

Chinese Evangelical Free Church of Ames  
2008 24th Street  
Ames, IA 50010  
P: 515-233-4436  
F:  
E: [pastor@cefa.org](mailto:pastor@cefa.org)  
Church  
Central  
Asian

Koren Christian Reformed Church  
3626 Ontario Street  
Ames, IA 50014  
P: 515-292-0540  
F:  
E:  
Church  
Central  
Asian

Quad City Korean Community Church  
2200 Central Avenue  
Bettendorf, IA 52722  
P: 563-359-4227  
F:  
E:  
Church  
SE  
Asian

Asian American Fellowship  
2733 Douglas Avenue  
Des Moines, IA 50310  
P: 515-279-0876  
F:  
E:  
Church  
Central  
Asian

Sacred Heart Cathedral  
422 E. 10th Street  
Davenport, IA 52803  
P: 563-324-3257  
F:  
E:  
Church  
East  
Asian

Korean Christian Reformed Church  
3626 Ontario Street  
Ames, IA 50014  
P: 515-292-0540  
F:  
E:  
Church  
Central  
Asian

Korean United Methodist Church  
6147 US HWY 69  
Ames, IA 50010  
P: 515-233-1063  
F:  
E:  
Church  
Central  
Asian

Asian Lutheran Church  
3223 University Avenue  
Des Moines, IA 50311  
P: 515-279-3609  
F:  
E: [trilao@aol.com](mailto:trilao@aol.com)  
Church  
Central  
Asian

Hmong Alliance Church  
4320 NE Third Street  
Des Moines, IA 50313  
P: 515-243-8223  
F:  
E:  
Church  
Central  
Asian

Vietnamese Evangelical Church  
4291 NE 6th Street  
Des Moines, IA 50313  
P: 515-284-7401  
F:  
E:  
Church  
Central  
Asian

Phung Nguyen  
1401 Center Street  
Des Moines, IA 50314  
P: 515-554-6512  
F:  
E:  
Business  
Central  
Asian

Korean Cultural Center of Iowa  
1172 20th Street  
West Des Moines, IA 50265  
P:  
F:  
E: [kcciowa@gmail.com](mailto:kcciowa@gmail.com)  
Organization  
Central  
Asian

Iowa Asian Alliance  
525 SW 5th Street, Suite A  
Des Moines, IA 50309  
P: 515-282-8192  
F: (515) 282-9117  
E:  
Organization  
Central  
Asian

Hindu Temple and Cultural Center of Iowa  
3392 155th Lane  
Madrid, IA 50156  
P: 515-795-2635  
F: Alt # 515-832-3355  
E: [sahai@mchsi.com](mailto:sahai@mchsi.com)  
Church  
Central  
Asian

Mandarin Café  
1203 2nd Street  
Perry, IA 50220  
P: 515-465-2080  
F:  
E:  
Business  
Central  
Asian

## OUTREACH IDEAS

Korean United Methodist Church  
1009 Guthrie Avenue  
Des Moines, IA 50316  
P: 515-261-0600  
F:  
E:  
Church  
Central  
Asian

Black Man's Coalition  
50 W. 13th Street  
Dubuque, IA 52001  
P: 563-552-6828  
F:  
E:  
Organization  
NE  
Black/African American

Iowa Commission on the Status of African  
Americans  
Lucas State Office Building  
Des Moines, IA 50319  
P: 515-281-3274  
F:  
E: kim.cheeks@iowa.gov  
Government  
Statewide  
Black/African American

Harambee House  
404 17th Street SE  
Cedar Rapids, IA 52403  
P: 319-366-0431  
F:  
E: www.janeboyd.org  
Organization  
NE  
Black/African American; Children & Families

St. John AME  
213 N. Central Avenue  
Burlington, IA 52601  
P: 319-754-5069  
F:  
E:  
Church  
SE  
Black-African American

Payne Memorial AME  
1044 Mobile Street  
Waterloo, IA 50703  
P: 319-233-8189  
F:  
E:  
Church  
NE  
Black-African American

Bethel AME  
323 W. 11th Street  
Davenport, IA 52803  
P: 563-322-6622  
F:  
E:  
Church  
SE  
Black-African American

Coppin Chapel AME  
329 1st Avenue  
Fort Dodge, IA 50501  
P: 712-576-0073  
F:  
E:  
Church  
NW  
Black-African American

Malone AME  
513 Maine Street  
Sioux City, IA 51103  
P: 712-277-3437  
F:  
E:  
Church  
NW  
Black-African American

Gospel Temple Church  
601 Douglas Street  
Waterloo, IA 50703  
P: 319-236-8249  
F:  
E:  
Church  
NE  
Black-African American

Christ Temple Apostolic  
902 South Street  
Waterloo, IA 50702  
P: 319-234-0255  
F:  
E:  
Church  
NE  
Black-African American

Bethel AME  
512 6th Street SE  
Cedar Rapids, IA 52401  
P: 319-363-1251  
F:  
E:  
Church  
NE  
Black-African American

Bethel AME  
411 S. Governor Street  
Iowa City, IA 52240  
P: 319-338-7876  
F:  
E:  
Church  
NE  
Black-African American

Heal The Family, Inc.  
215 E. 4th Street  
Waterloo, IA 50703  
P: 319-236-7290  
F: 319-235-4364  
E: mike.robinson@healthfamilyinc.org  
Business - TSB  
Statewide  
Black-African American

Pleasantville Baptist Church  
405 E. Monroe Street  
Pleasantville, IA 50225  
P: 515-848-5887  
F:  
E:  
Church  
Central  
Black/African American

## OUTREACH IDEAS

St. Paul AME  
1201 Day Street  
Des Moines, IA 50314  
P: 515-288-4419  
F:  
E:  
Church  
Central  
Black-African American

Nelly's Ville Hair Salon  
3213 E. 14th Street  
Des Moines, IA 50313  
P: 515-244-0262  
F:  
E: LynellStewart@yahoo.com  
Business - TSB  
Local  
Black-African American

Chop Shop, The  
501 Euclid Avenue  
Des Moines, IA 50317  
P: 515-782-5805  
F:  
E: temmeradonnelly@yahoo.com  
Business - TSB  
Local  
Black-African American

Alfie's Beauty Supply  
400 Kirkwood Avenue  
Iowa City, IA 52240  
P: 319-887-0952  
F:  
E:  
Business - TSB  
Local  
Black-African American

African Grocery and Clothing  
3205 Douglas Avenue  
Des Moines, IA 50310  
P: 515-528-8011  
F:  
E:  
Business - TSB  
Local  
Black-African American

Afal Food & Liquor, LLC  
4121 SE 14th Street  
Des Moines, IA 50320  
P: 515-494-1375  
F:  
E:  
Business - TSB  
Local  
Black-African American

Aaron's Market  
707 Third Avenue SE  
Cedar Rapids, IA 52401  
P: 319-825-1031  
F:  
E: bizumwami@yahoo.com  
Business - TSB  
Local  
Black-African American

NAACP - Des Moines Branch  
PO BOX 5036  
Des Moines, IA 50306  
P: 515-727-5223  
F:  
E: www.NAACPDesMoines.org  
Organization  
Central  
Black-African American

Waterloo General Market, Inc.  
820 Laporte Road  
Waterloo, IA 50702  
P: 319-290-3405  
F: 319-232-1046  
E: wgeneralmarket@yahoo.com  
Business - TSB  
Local  
Black-African American

Sudanese Fellowship  
1050 24th Street  
Des Moines, IA 50311  
P: 515-279-8877  
F:  
E: cgchurch@hotmail.com  
Church  
Central  
Black-African American

South Sudan Evangelical Church  
2625 Hubbell Avenue  
Des Moines, IA 50317  
P: 515-266-1732  
F:  
E:  
Church  
Central  
Black-African American

Commission on the Status of African  
Americans  
321 E. 12th, Lucas State Office Buiding  
Des Moines, IA 50319  
P: 515-281-3274  
F:  
E: kim.cheeks@iowa.gov  
Government  
STATE  
Black-African American

Unlimited Services, Inc.  
1418 S. Hwy 52, P.O. Box 69  
Guttenberg, IA 52052-7707  
P: 563-252-1062  
F: 563-252-1361  
E: angi\_uservice@alpinecom.net  
Business - TSB  
Surrounding Counties  
Black-African American; Persons with  
Disabilities  
Lutheran Services in Iowa (LSI)  
925 E. 4th Street  
Waterloo, IA 50703  
P: 319-233-3579  
F: 319-233-6569  
E:  
Organization  
NW  
Children & Families

Bridgehaven Pregnancy Resource Center  
701 Center Point Road NE  
Cedar Rapids, IA 52402  
P: 319-364-8967  
F:  
E: www.bridgehavencr.org  
Organization  
NE  
Children & Families

## OUTREACH IDEAS

United Way Siouxland  
701 Steuben Street  
Sioux City, IA 51101  
P: 712-255-3551  
F:  
E:  
Organization  
NW  
Children & Families

Lutheran Services in Iowa (LSI)  
111 W. 15th Street  
Davenport, IA 52803  
P: 563-322-7419  
F: 563-322-5339  
E:  
Organization  
SE  
Children & Families

United Way Fort Dodge  
822 Central Avenue, Suite 405  
Fort Dodge, IA 50501  
P: 515-573-3179  
F:  
E:  
Organization  
NW  
Children & Families

Partnership for Safe Families  
1700 B Avenue NE, Suite 201 and 203  
Cedar Rapids, IA 52402  
P: 319-286-0773  
F:  
E: [www.partnershipforsafefamilies.com](http://www.partnershipforsafefamilies.com)  
Organization  
NE  
Children & Families

Children and Families of Iowa  
111 Avenue O West  
Fort Dodge, IA 50501  
P: 515-573-2193  
F: 515-573-2798  
E: Mental Health & Family -  
CenteredServices  
Organization  
NW  
Children & Families

Lutheran Services in Iowa (LSI)  
203 Hamilton Street  
Anamosa, IA 52205  
P: 319-462-5318  
F: 319-462-5317  
E:  
Organization  
NW  
Children & Families

Lutheran Services in Iowa (LSI)  
900 Central Avenue, Suite 21  
Fort Dodge, IA 50501  
P: 515-955-2199  
F: 515-955-2161  
E:  
Organization  
NW  
Children & Families

Lutheran Services in Iowa (LSI)  
205 S. 7th Street  
Denison, IA 51442  
P: 712-263-9341  
F: 712-263-6061  
E:  
Organization  
NW  
Children & Families

Lutheran Services in Iowa (LSI)  
2255 John F. Kennedy Road  
Dubuque, IA 52002  
P: 563-582-0044  
F: 563-582-7308  
E:  
Organization  
NW  
Children & Families

Lutheran Services in Iowa (LSI)  
106 16th Street S.W., PO Box 848  
Waverly, IA 50677  
P: 319-352-2630  
F: 319-352-0773  
E:  
Organization  
NW  
Children & Families

United Way of Quad Cities  
3247 E. 35th Street Court  
Davenport, IA 52807  
P: 563-355-3308  
F:  
E:  
Organization  
SE  
Children & Families

United Way of Wappello County  
224 E. 2nd Street, #1  
Ottumwa, IA 52501  
P: 641-682-1264  
F:  
E:  
Organization  
SE  
Children & Families

United Way of Mahaska County  
500 High Avenue W.  
Oskaloosa, IA 52577  
P: 641-673-6043  
F:  
E:  
Organization  
SE  
Children & Families

United Way of Fort Madison  
703 Avenue G  
Fort Madison, IA 52627  
P: 319-372-3585  
F:  
E:  
Organization  
SE  
Children & Families

Lutheran Services in Iowa (LSI)  
1812 24th Avenue W.  
Spencer, IA 51301  
P: 712-262-4083  
F: 712-262-0174  
E:  
Organization  
NE  
Children & Families

## OUTREACH IDEAS

Children and Families of Iowa  
408 East Main Street  
Ottumwa, IA 52501  
P: 641-682-3642  
F: 641-682-3648  
E: Mental Health & Family -  
CenteredServices  
Organization  
SE  
Children & Families

Lutheran Services in Iowa (LSI)  
705 3rd Avenue, PO Box 661  
Charles City, IA 50616  
P: 641-228-8030  
F:  
E:  
Organization  
NE  
Children & Families

Lutheran Services in Iowa (LSI)  
315 Iowa Avenue, Suite C  
Muscatine, IA 52761  
P: 563-263-5170  
F: 563-288-6503  
E:  
Organization  
SE  
Children & Families

LSI - Muscatine Hopes  
514 Cedar Street  
Muscatine, IA 52761  
P: 563-288-4171  
F: 563-288-4172  
E:  
Organization  
SE  
Children & Families

United Way of Midlands  
1805 Harney Street  
Omaha, NE 68102  
P: 402-342-8232  
F:  
E:  
Organization  
SW  
Children & Families

Children and Families of Iowa  
105 E. McLane Street  
Osceola, IA 50213  
P: 641-342-3444  
F: 641-342-3600  
E: Mental Health & Family -  
CenteredServices  
Organization  
SW  
Children & Families

Lutheran Services in Iowa (LSI)  
PO Box 679  
Council Bluffs, IA 51502  
P: 712-323-1558  
F: 712-263-6061  
E:  
Organization  
SW  
Children & Families

United Way of Burlington  
218 N. 3rd St. Suite 217  
Burlington, IA 52601  
P: 319-752-7831  
F:  
E:  
Organization  
SE  
Children & Families

United Way - East Central Iowa  
1030 5th Avenue SE  
Cedar Rapids, IA 52403  
P: 319-398-5372  
F:  
E:  
Organization  
NE  
Children & Families

United Way of Central Iowa  
1111 9th Street  
Des Moines, IA 50314  
P: 515-246-6605  
F:  
E: [jfogg@unitedwaydm.org](mailto:jfogg@unitedwaydm.org)  
Organization  
Central  
Children & Families

United Way of Jasper County  
113 1st Avenue W.  
Newton, IA 50208  
P: 641-792-1684  
F:  
E:  
Organization  
Central  
Children & Families

United Way Story County  
315 Clark Avenue  
Ames, IA 50010  
P: 515-268-5142  
F:  
E:  
Organization  
Central  
Children & Families

Children and Families of Iowa  
(Cornerstone Recovery)  
501 SW Ankeny Road  
Ankeny, IA 50023  
P: 515-289-2272  
F: 515-289-0126  
E: Mental Health, Family Services,  
Addiction Treatment for Teens  
Organization  
Central  
Children & Families

Children and Families of Iowa  
1111 University Avenue  
Des Moines, IA 50314  
P: 515-288-1981  
F: 515-288-9109  
E: Mental Health, Family Services,  
Childcare, Teen Tracking & Monitoring,  
Residential Treatment for Teens,  
Domestic Violence Services  
Organization  
Central  
Children & Families

## OUTREACH IDEAS

Lutheran Services in Iowa (LSI)  
1323 Northwestern Avenue  
Ames, IA 50010  
P: 515-232-7262  
F: 515-232-7416  
E:  
Organization  
Central  
Children & Families

LSI - People Place  
219 6th Street  
Ames, IA 50010  
P: 515-233-1677  
F: 515-233-9509  
E:  
Organization  
Central  
Children & Families

Lutheran Services in Iowa (LSI)  
724 8th Street  
Boone, IA 50036  
P: 515-432-6034  
F:  
E:  
Organization  
Central  
Children & Families

Lutheran Services in Iowa (LSI)  
3116 University Avenue  
Des Moines, IA 50311  
P: 515-271-7411  
F: 515-271-7479  
E:  
Organization  
Central  
Children & Families

Lutheran Services in Iowa (LSI)  
302 W. Church Street  
Marshalltown, IA 50158  
P: 641-328-1040  
F: 641-328-1045  
E:  
Organization  
NE  
Children & Families

Lutheran Services in Iowa (LSI)  
1714 N. 4th Avenue E., Suite B  
Newton, IA 50208  
P: 641-792-1541  
F: 641-792-1542  
E:  
Organization  
Central  
Children & Families

Lutheran Services in Iowa (LSI)  
2039 S. Saint Aubin Street  
Sioux City, IA 51106  
P: 712-255-2505  
F: 712-258-0518  
E:  
Organization  
NE  
Children & Families

United Way of Johnson County  
1150 5th Street, Suite 290  
Coralville, IA 52241  
P: 319-338-7823  
F:  
E:  
Organization  
NE  
Children & Families

Cedar Valley United Way  
425 Cedar St. Suite 300  
Waterloo, IA 50701  
P: 319-235-6211  
F:  
E:  
Organization  
NE  
Children & Families

Waverly Shellrock United Way  
805 W. Bremer Avenue, Suite 4  
Waverly, IA 50677  
P: 319-352-2582  
F:  
E:  
Organization  
NE  
Children & Families

United Way Services, Inc.  
215 W. 6th  
Dubuque, IA 52001  
P: 563-588-1415  
F:  
E:  
Organization  
NE  
Children & Families

United Way of North Central Iowa  
600 1st Street NW, Suite 102  
Mason City, IA 50401  
P: 641-423-1774  
F:  
E:  
Organization  
NE  
Children & Families

United Way of Marshalltown  
709 S. Center, Suite 6  
Marshalltown, IA 50158  
P: 641-752-4688  
F:  
E:  
Organization  
NE  
Children & Families

Lutheran Services in Iowa (LSI)  
124 E. Fayette Street  
Manchester, IA 52057  
P: 563-927-3281  
F: 563-927-2103  
E:  
Organization  
NE  
Children & Families

Lutheran Services in Iowa (LSI)  
2502 S. Jefferson Avenue  
Mason City, IA 50401  
P: 641-423-1083  
F: 641-424-5876  
E:  
Organization  
NE  
Children & Families

## OUTREACH IDEAS

Lutheran Services in Iowa (LSI)  
210 E. Platt Street  
Maquoketa, IA 52060  
P: 563-652-4150  
F: 563-652-4150  
E:  
Organization  
NE  
Children & Families

Lutheran Services in Iowa (LSI)  
315 5th Ave. S.  
Clinton, IA 52732  
P: 563-243-8200  
F: 563-243-8210  
E:  
Organization  
NE  
Children & Families

Lutheran Services in Iowa (LSI)  
911 S. Mill Street, Suite 2  
Decorah, IA 52101  
P: 563-382-5395  
F: 563-382-5436  
E:  
Organization  
NE  
Children & Families

Lutheran Services in Iowa (LSI)  
3125 Cottage Grove Avenue  
Des Moines, IA 50311  
P: 515-274-4946  
F: 515-271-7450  
E:  
Organization  
Central  
Children & Families

Latino Unidos  
4119 27th Street  
Des Moines, IA 50310  
P: 515-279-6840  
F:  
E:  
Organization  
Central  
Hispanic/Latino

Christ the King Catholic Church  
5711 SW 9th Street  
Des Moines, IA 50315  
P: 515-285-2888  
F:  
E:  
Church  
Central  
Hispanic/Latino

Centro Christian Emanuel Church  
1112 Fillmore Street  
Muscatine, IA 52761  
P: 319-264-0290  
F:  
E:  
Church  
SE  
Hispanic/Latino

Centro Campesino - Owatonna  
104 1/2 W. Broadway #206  
Owatonna, MN 55060  
P: 507-446-9599  
F:  
E: [www.centrocompesino.net](http://www.centrocompesino.net)  
Organization  
NE  
Hispanic/Latino

Spanish Friendship Group  
P: 507-319-0799  
F:  
E: [wilrisso@hotmail.com](mailto:wilrisso@hotmail.com)  
Organization  
NE  
Hispanic/Latino

Iglesia Hispana Bautista  
2911 18th Avenue NW  
Rochester, MN 55901  
P: 952-888-2103  
F:  
E:  
Church  
NE  
Hispanic/Latino

Ministerios Dios Es Amor  
1022 Jennings St  
Sioux City, IA 51105  
P: 712-258-4828  
F:  
E:  
Church  
NW  
Hispanic/Latino

El Reacimiento  
917 Court Street  
Sioux City, IA 51105  
P: 712-255-4808  
F:  
E:  
Church  
NW  
Hispanic/Latino

Iglesia Biblia Abierta  
601 Court Street  
Sioux City, IA 51101  
P: 712-255-4334  
F:  
E:  
Church  
NW  
Hispanic/Latino

Templo Glorioso Amanecer  
1321 Villa Avenue  
Sioux City, IA 51103  
P: 712-255-1369  
F:  
E:  
Church  
NW  
Hispanic/Latino

Trinity United Church of Christ  
140 N. Fifth Avenue E  
Hartley, IA 51346  
P:  
F:  
E:  
Church  
NW  
Hispanic/Latino

## OUTREACH IDEAS

Hispanic Information Center  
1413 Broadway  
Denison, IA  
P: 712-263-8022  
F: 712-263-8022  
E: alma@pionet.net  
Organization  
NW  
Hispanic/Latino

St. Francis of Assisi Catholic Church  
1114 3rd Street SE  
Rochester, MN 55904  
P: 507-228-7313  
F:  
E:  
Church  
NE  
Hispanic/Latino

La Amistad  
206 West 5th Street, Suite 4-A  
Storm Lake, IA 50588  
P: 712-732-2809  
F:  
E:  
Organization  
NW  
Hispanic/Latino

New Iowans Center - Muscatine -  
Multicultural Center  
312 Iowa Avenue  
Muscatine, IA 52761  
P: 319-263-9018  
F: 319-263-8906  
E:  
Organization  
SE  
Hispanic/Latino

Puerta Al Cielo Aic Church  
1324 Houser Street  
Muscatine, IA 52761  
P: 319-262-9423  
F:  
E:  
Church  
SE  
Hispanic/Latino  
January 30, 2014

Spanish Mennonite Church  
3510 Park Avenue West  
Muscatine, IA 52761  
P: 319-264-5544  
F:  
E:  
Church  
SE  
Hispanic/Latino

Saint Paul Hispanic Methodist  
900 Park Avenue  
Muscatine, IA 52761  
P: 319-263-1468  
F:  
E:  
Church  
SE  
Hispanic/Latino

El Heraldo Hispano  
PO Box 500  
Mt. Pleasant, IA 52641  
P: 319-385-3431  
F:  
E: Coca43@hotmail.com  
Newspaper  
SE  
Hispanic/Latino

Iowa Commission of Latino Affairs  
Lucas Building, 321 East 12th Street  
Des Moines, IA 50319  
P: 515-281-4080  
F:  
E: alba.perez@iowa.gov  
Government  
STATE  
Hispanic/Latino

Church Of Christ Iglesia Ni Christo  
3205 Renner Drive  
Council Bluffs, IA 51501  
P: 712-366-0825  
F:  
E:  
Church  
SW  
Hispanic/Latino

Southwest Iowa Latino Resource Center  
604 4th Street  
Red Oak, IA 51566  
P: 712-623-3591  
F:  
E:  
Organization  
SW  
Hispanic/Latino

Proteus - Fort Dodge  
107 North 7th Street  
Des Moines, IA 50501  
P: 800-798-8225  
F: 515-573-5299  
E: www.proteusinc.net  
Organization  
West  
Hispanic/Latino

Latino Leadership Initiative of Greater Des  
Moines  
PO Box 12178  
Des Moines, IA 50310  
P:  
F:  
E:  
Organization  
Central  
Hispanic/Latino

St. Anthony's Catholic Church  
15 Indianola Road  
Des Moines, IA 50315  
P: 515-244-4709  
F:  
E:  
Church  
Central  
Hispanic/Latino



## OUTREACH IDEAS

La Casa Latina  
715 Douglas Street  
Sioux City, IA 51101-1021  
P: 712-252-4259  
F:  
E:  
Organization  
NW  
Hispanic/Latino

Casa Grande  
110 E. Main Street  
Knoxville, IA 50138  
P: 641-842-3800  
F:  
E:  
Business  
Central  
Hispanic/Latino

Proteus - Des Moines  
3850 Merle Hay Road, Suites 100 & 500  
Des Moines, IA 50310  
P: 800-372-6031  
F: 515-271-5309  
E: [www.proteusinc.net](http://www.proteusinc.net)  
Organization  
Central  
Hispanic/Latino

Viento del Tropico - Sergio Corona  
PO Box 7746  
Urbandale, IA 50323  
P: 515-202-0264  
F: 515-465-2259  
E: [tropico@sprynet.com](mailto:tropico@sprynet.com)  
Newspaper  
Central  
Hispanic/Latino

El Enfoque - Mario R. Morales  
PO Box 145  
Perry, IA 50220  
P: 515-465-5424  
F:  
E: [elenfogue@aol.com](mailto:elenfogue@aol.com)  
Newspaper  
Central  
Hispanic/Latino

Mi Patria Restaurant  
1410 - 22nd Street  
West Des Moines, 50266  
P: 515-222-2755  
F: 515-222-2754  
E: [mipatriaecuador@aol.com](mailto:mipatriaecuador@aol.com)  
Business - TSB  
Surrounding Counties  
Hispanic/Latino

El Latino - Jose Ramos  
415 E. 16th Street  
Des Moines, IA 50316  
P: 515-266-3399  
F:  
E: [info@latinonewspaper.com](mailto:info@latinonewspaper.com)  
Newspaper  
Central  
Hispanic/Latino

Alianza, Latino Chamber of Commerce of  
Greater Des Moines  
301 Grand Avenue  
Des Moines, IA 50309  
P:  
F:  
E:  
Organization  
Central  
Hispanic/Latino

Hispanic Seventh Day Adventist Church  
1100 37th Street NW  
Rochester, MN 55901  
P:  
F:  
E:  
Church  
NE  
Hispanic/Latino

LaReina - 1260 am  
1541 E. Grand Avenue  
Des Moines, IA 50316  
P: 515-287-0055  
F:  
E:  
Radio  
Central  
Hispanic/Latino

Latino Resource  
4217 University Avenue  
Des Moines, IA 50311  
P: 515-279-0715  
F:  
E:  
Organization  
Central  
Hispanic/Latino

Hispanic Community Outreach Program  
601 Grand Avenue  
Des Moines, IA 50309  
P: 515-244-3761  
F:  
E: [mmamirez@catholiccharitiesdm.org](mailto:mmamirez@catholiccharitiesdm.org)  
Church Organization  
Central  
Hispanic/Latino

Monterrey Mexican Store  
1214 Central Avenue  
Fort Dodge, IA 50501  
P: 515-955-4886  
F:  
E: [monterreystore@frontier.com](mailto:monterreystore@frontier.com)  
Business - TSB  
Local  
Hispanic/Latino

ACHLA - Alliance of Chicanos, Hispanics  
and Latin Americans  
Rochester, MN  
P: 507-398-8009  
F:  
E: [www.achla.info](http://www.achla.info)  
Organization  
NE  
Hispanic/Latino

Voces Des Moines  
PO BOX 35592  
Des Moines, IA 50315  
P: 515-288-9734  
F:  
E: [voces94@aol.com](mailto:voces94@aol.com)  
Newspaper  
Central  
Hispanic/Latino

## OUTREACH IDEAS

Hispanic Baptist Church  
810 Byron Avenue  
Waterloo, IA 50702  
P:  
F:  
E:  
Church  
NE  
Hispanic/Latino

Hispanic Educational Resources  
828 Scott Avenue  
Des Moines, IA 50309  
P: 515-282-6542  
F:  
E:  
Organization  
Central  
Hispanic/Latino

El-Perico, Inc.  
835 Seventh Avenue  
Marion, IA 52302  
P: 319-373-8143  
F: 319-373-6996  
E:  
Business - TSB  
Local  
Hispanic/Latino

Greater Quad Cities Hispanic Chamber of  
Commerce  
511 17th Street  
Moline, IA 61265  
P: 309-797-8650  
F:  
E: [www.gqchcc.com](http://www.gqchcc.com)  
Organization  
East  
Hispanic/Latino

Hola American Media Group  
421 19th Street, Suite 2  
Moline, IL 61265  
P: 309-269-3195  
F:  
E:  
Business  
East  
Hispanic/Latino

Hola! America - Quad Cities  
PO Box 159  
Silvis, IL 61282  
P: 309-796-2590  
F: 425-920-6216  
E: [holaamerica2000@aol.com](mailto:holaamerica2000@aol.com)  
Newspaper  
East  
Hispanic/Latino

Voces Weekly  
1505 38th Street  
Rock Island, IL 61201  
P: 309-786-2371  
F: 309-786-2372  
E: [voces94@aol.com](mailto:voces94@aol.com)  
Newspaper  
East  
Hispanic/Latino

Proteus - Iowa City  
1548 S. Gilbert Street  
Iowa City, IA 52240  
P: 800-397-9675  
F: 319-248-0182  
E: [www.proteusinc.net](http://www.proteusinc.net)  
Organization  
East  
Hispanic/Latino

Hispanic Ministry  
1425 Iowa Street  
Dubuque, IA 52001  
P: 563-584-0640  
F:  
E:  
Church Organization  
NE  
Hispanic/Latino

Waypoint Day Resource Center  
318 5th Street SE  
Cedar Rapids, IA 52401  
P: 319-365-7202  
F:  
E:  
[http://linn.ia.networkofcare.org/ph/services/agency.aspx?pid=WaypointsDayResourceCenter\\_1039\\_11\\_0](http://linn.ia.networkofcare.org/ph/services/agency.aspx?pid=WaypointsDayResourceCenter_1039_11_0)  
Organization  
NE  
Hispanic/Latino; Asian

New Iowan Centers - IWD - Storm Lake  
824 Flindt Drive South, Suite 106  
Storm Lake, IA 50588  
P:  
F:  
E:  
Government  
NW  
Hispanic/Latino; Immigration & Refugee

Community Action of Eastern Iowa  
1415 11th Street, Suite B  
DeWitt, IA 52742  
P: 563-659-8492  
F:  
E:  
Organization  
East  
Hispanic/Latino; Persons with Disabilities

The Referral Center  
615 8th Street  
DeWitt, IA 52742  
P: 563-659-9212  
F:  
E:  
Organization  
East  
Hispanic/Latino; Persons with Disabilities

## OUTREACH IDEAS

Commission of Native American Affairs  
321 E. 12th, Lucas State Office Buiding  
Des Moines, IA 50319  
P: 515-242-6334  
F:  
E: [jill.avery@iowa.gov](mailto:jill.avery@iowa.gov)  
Government  
STATE  
Native American/Indian

Winnebago Tribe of Nebraska  
100 Bluff Street, PO Box 587  
Winnebago, NE 68071  
P: 402-878-2272  
F:  
E: [www.winnebago-tribe.com](http://www.winnebago-tribe.com)  
Organization  
NW  
American Indian

Medicaid Enterprise Center for Disabilities  
and Development - Iowa's Money Follows  
the Person Initiative  
Brook Lovelace, Coordinator  
Des Moines, IA 50309  
P: 515-256-4637  
F:  
E: [blovela@dhs.state.ia.us](mailto:blovela@dhs.state.ia.us)  
Government  
STATE  
Persons with Disabilities

Redeemer Lutheran Church - Deaf Church  
Service  
3204 South Lakeport Street  
Sioux City, IA 51106  
P: 515-963-6125  
F:  
E: [dennis.konkel@idwlcms.org](mailto:dennis.konkel@idwlcms.org)  
Church  
NW  
Persons with Disabilities

Center for Disabilities and Development  
100 Hawkins Drive, South 295  
Iowa City, IA 52242  
P:  
F:  
E:  
Organization  
SE  
Persons with Disabilities

Iowa Able Foundation  
307 North 13th Street, Suite 500  
Centerville, IA 52544  
P: 641-856-2173  
F:  
E:  
Organization  
SE  
Persons with Disabilities

Illinois-Iowa Center for Independent Living  
3708 11th Street  
Rock Island, IL 61201  
P: 309-793-0090  
F:  
E: [Hershel@iicil.com](mailto:Hershel@iicil.com)  
Organization  
SE  
Persons with Disabilities

South Central Iowa Center for  
Independent Living  
117 First Avenue, West  
Oskaloosa, IA 52577  
P: 641-672-1867  
F:  
E:  
Organization  
SE  
Persons with Disabilities

Jehovah's Witness - Deaf Church Services  
3801 N. Hillandale Road  
Davenport, IA  
P: 563-386-2052  
F:  
E:  
Church  
SE  
Persons with Disabilities

Trinity Luthern Church - Deaf Church  
Services  
1122 W. Central Park  
Davenport, IA 52804  
P: 563-359-7105  
F:  
E:  
Church  
SE  
Persons with Disabilities

Our Savior Lutheran Church - Deaf Church  
Service  
2611 Lucas Street  
Muscatine, IA 52761  
P: 563-263-0347  
F:  
E:  
Church  
SE  
Persons with Disabilities

Division of Persons with Disabilities  
321 E. 12th, Lucas State Office Buiding  
Des Moines, IA 50319  
P: 515-242-6172  
F:  
E: [mike.williams@iowa.gov](mailto:mike.williams@iowa.gov)  
Government  
STATE  
Persons with Disabilities

Iowa Department for the Blind - Des  
Moines  
524 Fourth Street  
Des Moines, IA 50309  
P: 515-281-1333  
F: 515-281-1263  
E: TTY 515-281-1355  
Government  
STATE  
Persons with Disabilities

## OUTREACH IDEAS

Iowa Department for the Blind - Cedar Rapids  
411 3rd Street SE, Suite 700  
Cedar Rapids, IA 52401  
P: 319-365-9111  
F:  
E: [information@blind.state.ia.us](mailto:information@blind.state.ia.us)  
Government  
STATE  
Persons with Disabilities

Deaf Services Commission of Iowa  
Lucas Building, 321 East 12th Street, 2nd Floor  
Des Moines, IA 50319  
P: 888-221-3724  
F: 515-242-6119  
E: [dhsc@iowa.gov](mailto:dhsc@iowa.gov)  
Government  
STATE  
Persons with Disabilities

First Assembly of God - Deaf Church Services  
3320 Harry Langdon Blvd.  
Council Bluffs, IA 51503  
P: 712-323-7721  
F:  
E:  
Church  
SW  
Persons with Disabilities

Iowa Governor's Developmental Disability Council  
617 East 2nd Avenue  
Des Moines, IA 50309  
P: 800-452-1936  
F:  
E: [www.state.ia.us/ddcouncil/](http://www.state.ia.us/ddcouncil/)  
Government  
STATE  
Persons with Disabilities

Iowa DHS Targeted Case Management Bureau  
Diane Diamond, Bureau Chief  
Des Moines, IA 50309  
P: 515-281-7163  
F:  
E:  
Government  
STATE  
Persons with Disabilities

Department of Human Services and Disabled  
Karen Hyatt ([khyatt@dhs.state.ia.us](mailto:khyatt@dhs.state.ia.us));  
Laura Larkin ([llarkin@dhs.state.ia.us](mailto:llarkin@dhs.state.ia.us))  
Des Moines, IA 50309  
P: 515-281-3128 Karen H.  
F: 515-242-5880 Laura Larkin  
E:  
[www.dhs.state.ia.us/mhdd/MHDS/MHFirstAid.html](http://www.dhs.state.ia.us/mhdd/MHDS/MHFirstAid.html)  
Government  
STATE  
Persons with Disabilities

Iowa Civil Rights Commission  
Grimes State Office Bldg, 1st Flr.; 400 East 14th St.  
Des Moines, IA 50319  
P: 515-281-4121  
F: 515-242-5840  
E: [www.state.ia.us/government/crc](http://www.state.ia.us/government/crc)  
Government  
STATE  
Persons with Disabilities

Mayo Family Care, LLC  
1016 West First Street, P.O. Box 124  
Sumner, IA 50674  
P: 563-578-1006  
F: 563-578-1007  
E: [dmayo@mayofamilycare.com](mailto:dmayo@mayofamilycare.com)  
Business - TSB  
Surrounding Counties  
Persons with Disabilities

League of Human Dignity SW Iowa Center for Independent Living  
1520 Avenue M  
Council Bluffs, IA 51501  
P: 712-323-6863  
F:  
E:  
Organization  
SW  
Persons with Disabilities

Goodwill Industries of Eastern Nebraska and Southwest Iowa  
4805 N. 72nd Street  
Omaha, NE 68134  
P: 402-341-4609  
F: 402-341-3061  
E:  
Organization  
SW  
Persons with Disabilities

Bettendorf Christian - Deaf Church Services  
3487 Towne Point Drive  
Bettendorf, IA 52722  
P: 563-355-0124  
F:  
E: [www.bettendorfcchristian.org](http://www.bettendorfcchristian.org)  
Church  
SW  
Persons with Disabilities

Concordia Lutheran Church - Deaf Church Service  
2901 Cliff Road  
Burlington, IA 52601  
P: 319-362-5420  
F:  
E: [pat.monroe@idwlcms.org](mailto:pat.monroe@idwlcms.org)  
Church  
SW  
Persons with Disabilities

## OUTREACH IDEAS

The Church of Jesus Christ of Latter-Day  
Saints - Deaf Services  
2226 Avenue I  
Council Bluffs, IA 51503  
P: 712-328-8225  
F:  
E:  
Church  
SW  
Persons with Disabilities

Timothy Lutheran Church - Deaf Church  
Services  
3112 West Broadway  
Council Bluffs, IA 51501  
P: 712-435-9663  
F:  
E: pat.monroe@idwlcms.org  
Church  
SW  
Persons with Disabilities

Deaf Missions - Deaf Church Services  
21199 Greenview Road  
Council Bluffs, IA 51503  
P: 712-328-0632  
F:  
E:  
Church  
SW  
Persons with Disabilities

Iowa Radio Reading Information Services  
(IRIS)  
100 E. Euclid Avenue, Suite 117  
Des Moines, IA 50313  
P:  
F:  
E: www.iowaradioreading.org  
Organization  
Central  
Persons with Disabilities

Prince of Peace Lutheran Church - Deaf  
Church Service  
1023 S. 27th Street  
Fort Dodge, IA 50501  
P: 515-963-6125  
F:  
E: dennis.konkel@idwlcms.org  
Church  
NW  
Persons with Disabilities

Iowa Division of Persons with Disabilities  
Lucas Building, 321 East 12th Street  
Des Moines, IA 50319  
P: 888-219-0471  
F:  
E: www.state.ia.us/government/dhr/pd/  
Government  
STATE  
Persons with Disabilities

Evert Conner Rights and Resources Center  
for Independent Living  
730 S. Dubuque Street  
Iowa City, IA 52240  
P: 319-338-3870  
F:  
E:  
Organization  
NE  
Persons with Disabilities

Disability Rights Iowa  
400 East Court Avenue, Suite 300  
Des Moines, IA 50309  
P: 800-779-2502  
F:  
E:  
Organization  
Central  
Persons with Disabilities

Central Iowa Center for Independent  
Living  
655 Walnut Street, Suite 131  
Des Moines, IA 50309  
P: 515-243-1742  
F:  
E: www.centraliowacil.com  
Organization  
Central  
Persons with Disabilities

St. Paul Lutheran Church - Deaf Church  
Services  
610 15th Street  
Ames, IA 50010  
P: 515-232-5838  
F:  
E: dennis.konkel@idwlcms.org  
Church  
Central  
Persons with Disabilities

Our Lady's Immaculate Heart Church -  
Deaf Church Services  
510 E. First Street  
Ankeny, IA 50021  
P: 515-964-3038  
F:  
E:  
Church  
Central  
Persons with Disabilities

Calvary Lutheran Church of Deaf  
3909 East 42nd Street  
Des Moines, IA 50317  
P: 515-262-3420  
F:  
E: dennis.konkel@idwlcms.org  
Church  
Central  
Persons with Disabilities

## OUTREACH IDEAS

St. Catherine of Siena - Deaf Church  
Services  
1150 28th Street  
Des Moines, IA 50311  
P: 515-271-4747  
F:  
E:  
Church  
Central  
Persons with Disabilities

Golden Circle Community Support  
Advocates  
6000 Aurora Avenue, Suite B  
Des Moines, IA 50322  
P: 515-883-1776  
F:  
E:  
Organization  
Central  
Persons with Disabilities

Mosaic Corporation  
300 Locust St., Suite 300  
Des Moines, IA 50322  
P: 515-334-5594  
F: 515-246-1840  
E: Jen.Zajicek@mosaicinfo.org  
Organization  
Central  
Persons with Disabilities

Abilities Unlimited  
210 Willis  
Perry, IA 50220  
P: 515-465-5920  
F:  
E:  
Organization  
Central  
Persons with Disabilities

Vocational Rehabilitation Services  
510 East 12th Street  
Des Moines, IA 50319  
P: 515-281-4211  
F:  
E:  
Organization  
Central  
Persons with Disabilities

January 30, 2014

Goodwill Industries of Central Iowa  
4900 NE 22nd Street  
Des Moines, IA 50313  
P: 515-265-5323  
F: 515-265-0645  
E:  
Organization  
Central  
Persons with Disabilities

Black Hawk Center for Independent Living  
2800 Falls Avenue  
Waterloo, IA 50701  
P: 319-291-7755  
F:  
E:  
Organization  
NE  
Persons with Disabilities

Goodwill Industries Sioux City  
3100 West 4th Street  
Sioux City, IA 51103  
P: 877-608-7775  
F:  
E:  
Organization  
NW  
Persons with Disabilities

St. Anthony's Catholic Church - Deaf  
Church Service  
1870 St. Ambrose Street  
Dubuque, IA  
P: 563-588-0571  
F:  
E:  
Church  
NE  
Persons with Disabilities

ARC of SE Iowa  
2620 Muscatine Avenue  
Iowa City, IA 52240  
P: 319-351-5017  
F:  
E:  
Organization  
NE  
Persons with Disabilities

Systems Unlimited  
2533 Scott Blvd. SE  
Iowa City, IA 52240  
P: 319-338-9212  
F:  
E:  
Organization  
NE  
Persons with Disabilities

Hagerman Baptist - Deaf Church Service  
1105 Knoll Avenue  
Waterloo, IA 50701  
P: 319-234-4208  
F:  
E:  
Church  
NE  
Persons with Disabilities

Social Media Research Bureau  
4225 Fleur Drive  
Des Moines, IA 50321  
P: 515-244-2423  
F:  
E:  
gwestra@socialmediaresearchbureau.co  
m  
Business - TSB  
National  
Persons with Disabilities

Bethlehem Lutheran Church - Deaf Church  
Service  
419 N. Delaware Avenue  
Mason City, IA 50401  
P: 641-423-0438  
F:  
E:  
Church  
NE  
Persons with Disabilities

## OUTREACH IDEAS

Goodwill Industries of the Heartland  
1410 S. First Avenue  
Iowa City, IA 52240  
P: 816-466-7881  
F:  
E:  
Organization  
NE  
Persons with Disabilities

Harmony Bible Church - Deaf Church  
Services  
21589 HWY 79  
Danville, IA 52623  
P: 319-392-4453  
F:  
E:  
Church  
NE  
Persons with Disabilities

LifePointe Church - Deaf Church Services  
Coral Ridge Theatres (At Coral Ridge Mall)  
Coralville, IA  
P:  
F:  
E: [www.experiencethepointe.com](http://www.experiencethepointe.com)  
Church  
NE  
Persons with Disabilities

1st Assembly of God - Deaf Church  
Services  
3233 Blairsferry Road NE  
Cedar Rapids, IA 52402  
P: 319-393-6353  
F:  
E:  
Church  
NE  
Persons with Disabilities

Word of God Lutheran Church for the  
Deaf  
1515 29th Street NE  
Cedar Rapids, IA 52402  
P: 319-377-0999  
F:  
E:  
Church  
NE  
Persons with Disabilities

St. Jude Catholic Church - Deaf Church  
Service  
50 Edgewood Road NW  
Cedar Rapids, IA 52405  
P: 319-396-7819  
F:  
E:  
Church  
NE  
Persons with Disabilities

Goodwill Industries of Northeast, Inc.  
2640 Falls Avenue  
Waterloo, IA 50701  
P: 319-234-4626  
F: 319-234-2504  
E:  
Organization  
NE  
Persons with Disabilities

Christ Lutheran Church - Deaf Church  
Service  
234 S. Hackett Road  
Waterloo, IA 50701  
P: 319-362-5420  
F:  
E:  
Church  
NE  
Persons with Disabilities

### Multicultural / Other

Glasnik - Bosnian Monthly Newspaper -  
Zijo Sukeska, Editor  
PO Box 13304  
Des Moines, IA 50310  
P: 515-277-3307  
F:  
E: [zeeyo@mac.com](mailto:zeeyo@mac.com)  
Newspaper  
Central  
Bosnian

A World of Style - Beauty Shop  
206 Cedar Street  
Muscatine, IA 52761  
P: 319-594-5459  
F:  
E: [aworldofstyle@gmail.com](mailto:aworldofstyle@gmail.com)  
Business - TSB  
Muscatine  
Persons with Disabilities TSB Listing;  
Serves Clients of Minorities i.e., Black  
African American; Hispanic/Latino

New Insights Community Services  
1460 - 5th Street, #C1  
Coralville, IA 52241  
P: 319-499-1395  
F: 888-331-8521  
E:  
[contact@newinsightscommunityservices.com](mailto:contact@newinsightscommunityservices.com)  
Business - TSB  
Statewide  
Persons with Disabilities; Black/African  
American

Iowa Bureau of Refugee Services  
1200 University Avenue  
Des Moines, IA 50314-2330  
P: 1-800-326-2780  
F:  
E:  
[www.dhs.state.ia.us/Homepages/dhs/refugee/](http://www.dhs.state.ia.us/Homepages/dhs/refugee/)  
Government  
Central  
Immigration & Refugee

## OUTREACH IDEAS

New Iowan Centers - IWD-Sioux City  
2508 4th Street  
Sioux City, IA 51101  
P: 712-277-8540

F:  
E:  
Government  
NW  
Immigration & Refugee

The Multicultural Family Center  
1157 Central Avenue  
Dubuque, IA 52001  
P: 563-582-3681

F:  
E: [info@mfcdbq.org](mailto:info@mfcdbq.org)  
Organization  
NE  
Multicultural

Diversity Council of Rochester, MN  
1130-1/2 7th Street NW, Suite 204  
Rochester, MN 55901  
P: 507-282-9951

F:  
E: [info@diversitycouncil.org](mailto:info@diversitycouncil.org)  
Organization  
NE  
Black;Hispanic;Asian

Unlimited Services, Inc.  
1418 S. Hwy 52, P.O. Box 69  
Guttenberg, IA 52052-7707  
P: 563-252-1062  
F: 563-252-1361  
E: [angi\\_uservice@alpinecom.net](mailto:angi_uservice@alpinecom.net)  
Business - TSB  
Surrounding Counties  
Black-African American; Persons with  
Disabilities

Waypoint Day Resource Center  
318 5th Street SE  
Cedar Rapids, IA 52401  
P: 319-365-7202

F:  
E:  
[http://linn.ia.networkofcare.org/ph/services/agency.aspx?pid=WaypointsDayResourceCenter\\_1039\\_11\\_0](http://linn.ia.networkofcare.org/ph/services/agency.aspx?pid=WaypointsDayResourceCenter_1039_11_0)  
Organization  
NE  
Hispanic/Latino; Asian

New Iowan Centers - IWD - Storm Lake  
824 Flindt Drive South, Suite 106  
Storm Lake, IA 50588

P:  
F:  
E:  
Government  
NW  
Hispanic/Latino; Immigration & Refugee



Phone: 515-725-4900  
Toll Free#: 1-800-432-7230  
E-mail: [nancy.peterson@iowa.gov](mailto:nancy.peterson@iowa.gov)

